

General Terms & Conditions

Definitions

In this document the following words and phrases have the meanings set opposite them unless the context indicates otherwise: Affiliate of Hiregange & Associates shall mean. For the purpose of this definition of Affiliate, "control" together with grammatical variations when used with respect to any Person, means the power to direct the management and policies of such Person, directly or indirectly, whether through the ownership of the vote carrying securities, by contract or otherwise howsoever; and "Person" means a company, corporation, a partnership, trust or any other entity or organization or other body whatsoever.

Advisor Means a person appointment by Hiregange & Associates to give advice the Clients on the services provided by Hiregange & Associates .

Terms or Terms and Conditions means the terms and conditions for use of the Web Site, as specified herein, by Visitors and Clients.

Visitor means any person having access to the Web Site for general information about Hiregange & Associates and its services and other facilities offered from time to time on the Web Site.

Web Site means the portal located at the URL www.hiregange.com

You/Your means the Clients, as may be applicable. In this document, all references to the Clients in masculine gender shall be deemed to include the feminine gender and singular includes plural and vice versa and the word "includes" should to be construed as "without limitation".

Applicability of Terms

These Terms and Conditions, in so far as they refer to the Visitor and Customer, form the contract and agreement between such Clients and Hiregange unconditionally.

Right To Alter The Services

Hiregange & Associates reserves the right to add, amend, revise suspend or cancel in whole or in part any of the services which are, or may become, part of the Web Site, without any prior notice to the Clients. Any addition, suspension, revision, amendment, cancellation or suspension shall be effective and binding on the Clients. Hiregange & Associates may introduce new services in relation to the Web Site from time to time. The existence and availability of the new services will

be notified on the Web Site as and when they become available and any revisions in the Terms and Conditions will take place in accordance with these Terms and Conditions.

TERMS OF USAGE OF THE SITE WITH REFERENCE TO THE VISITORS

Acceptance of the Terms

By accessing the Web Site, the Visitor acknowledges and accepts these Terms and Conditions.

Consulting Services

The availability of the information and guidance as part the Web Site does not constitute a recommendation by Hiregange & Associates, to buy any policies etc. discussed therein by Hiregange & Associates or any of their personnel. Any decisions will be based solely on the Visitor's own evaluation of the policies / services of Hiregange & Associates, and his/her need for the same. While adequate care would be taken to ensure completeness, accuracy etc of the information/services provided, neither Hiregange & Associates nor any of their personnel shall in any circumstance be liable for any loss or damage caused by a Visitor's reliance on information obtained through the Web Site. It is the sole responsibility of the Visitor to evaluate the completeness, accuracy or usefulness of any opinion, guidance or other content made available on the Web Site and the Visitor should consult his/its own legal counsel, business Advisor and tax Advisor as to the legal, business, tax and related matters concerning any policies with respect to which guidance is sought or given.

Authority to Hiregange & Associates

The Customer irrevocably and unconditionally authorises Hiregange & Associates to carry out his instructions, effecting such transactions as may be permitted by Hiregange & Associates from time to time, in accordance with these Terms and such other terms as may be specified by Hiregange & Associates. Certain transactions would be affected only after the Clients authorises it by using the Customer/Transaction Password and Hiregange & Associates shall have no obligation to verify the authenticity of any such duly authorised transaction.

Evidence of Transactions

In respect of any transactions which may be permitted by Hiregange & Associates from time to time, Hiregange & Associates own records of such transactions, maintained through computer systems or otherwise, shall be accepted as conclusive and binding for all purposes.

More particularly, the record of Hiregange & Associates generated by the transaction(s), including the recording of the time of the transaction(s), shall be conclusive proof of the genuineness and accuracy of such transactions.

Legal Disclaimer

The Web Site is maintained by Hiregange & Associates and your use of the Web Site is subject to the Terms and Conditions and all applicable Indian laws. This Website is offered to you on the condition that you accept the Terms and Conditions contained herein, without modification or reservation of any of the terms, conditions and notices contained herein and by accessing and browsing this Website, you accept, without limitation or qualification, the Terms and Conditions and acknowledge that any other agreement between you and Hiregange & Associates are superseded and of no force or effect. This Web Site may contain links to other websites, web-pages and services also operated by Hiregange & Associates and / or its Affiliates, and your use of each Hiregange & Associates Site is also subject to the Terms and Conditions and other terms and guidelines, if any, contained within each such Hiregange & Associates Site. In the event that any of the terms, conditions, and notices contained herein conflict with the Terms and Conditions or other terms and guidelines contained within any particular Hiregange & Associates Site, then the Terms and Conditions and other terms and guidelines shall prevail. You hereby agree and confirm that you shall click on the links to, and familiarize yourself with the terms and conditions and other terms and guidelines found throughout this Web site and the Hiregange & Associates Sites and abide by them if you choose to use the sites, pages or services to which they apply. You should assume that everything you see or read on the Website (including but not limited to directories, guides, news articles, opinions, reviews, text, photographs, images, illustrations, profiles, audio clips, video clips, trademarks, service marks and the like, (collectively "the Content") is copyrighted/ protected by intellectual property laws unless otherwise noted and may not be used except as provided in these Terms and Conditions or in the text on the Website without the prior written permission of Hiregange & Associates. Hiregange & Associates neither warrants nor represents that your use of materials displayed on the Website will not infringe patent, copyright or any intellectual property rights or any other rights of third parties not owned by or affiliated with Hiregange & Associates. The disclaimer as set forth herein is in addition to the legal disclaimer as specified in the website www.hiregange.com.

Terms and Conditions of Use

The Website is deemed to be in use when it is loaded in temporary or permanent memory of your computer.

Refund Policy

Refund Process:

1. Please connect with our Accounts Team / Related Partners via email.
2. The Accounts Team will validate the request by checking the timelines, and shall take the request for refund.

Please Note:

- On rejection of a services, you are entitled to receive refund based on pay mode table mentioned in refund timelines.
- Hiregange & Associates is not liable to pay any penalty or compensation to the clients for cancellation of our services.

Refund Timelines:

Pay mode

Credit Card

Net Banking

Debit Card

Payment Link

Refund Mode - By cheque in favour of the Client (Account Number is a Must for all Refunds)

Refund from the date of cancellation of service

10-15 Working Days*

*** Note Working Days are Monday To Friday excluding holidays**

Please note:

We will process the refund after receipt of confirmation by Hiregange & Associates Partners. Refund will be processed based on the mode of payment.

- Refund Cheque will be issued in the billing name of the clients.
- In case the refund Cheque is lost by clients, Cheque will be reissued in 15 days on the receipt of affidavit.
- In case of incorrect name on the refund Cheque/DD, a new Cheque will be reissued in 15 days on the receipt of original Cheque/DD from the clients.