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Types of?

- Registration Acceptance of application Giving acknowledgement
- Refund Insisting on what is not needed
- Nuisance value Rejection
- Monthly retainer
- Per audit/ search member fee
- %age of tax saved/ interest liability
- Headache buy peace
- Insisting on MD/ CEO for summons
- Start contacting/ harassing the customer ...

A. Action by Taxpayer to prevent

- 1. Substantial compliance validated by professional if big
- 2. Confirmed primary entry reconciled figures- paid/ filed in time
- 3. Competent updated inhouse GST in charge/consultant
- 4. All issues / advice internally or externally to be documented
- 5. Refund claims made accurately complete documentation
- 6. System of value-based authorization
- 7. Disclosure of GST related logic/ records

B. Countering Tips

- 1. Verify jurisdiction question in writing (also DIN)
- 2. All oral conversation put on record vide email
- 3. Reply in time with specific answers to questions asked on record
- 4. If any doubt on reasonability of enquiry mark CC to higher officer
- 5. Nuisance/harassment starting escalate to DC & Comm
- 6. If refund specifically claim interest & if not paid apply
- 7. Summons send detailed view in advance + person outside + rebuttal
- 8. Use RTI for various purposes/ defense options (notice reply)
- 9. Writ when jurisdiction, arbitrariness, unreasonableness seen
- 10. Common Issues- represent thru assn.
- 11. Final social media

THANK YOU FOR YOUR GENEROUS LISTENING.

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Demonstrate Firmness being polite

